



We're bringing lightning-fast full fibre to your area



Hello,

We're developing the full fibre network in your area to offer lightning-fast full fibre broadband in your home.

Our construction crews will be working on roads, footways and footpaths within your area and where possible, we will utilise existing utility infrastructure including poles.

The work near your home should only last a few days and will be carried out in the following stages:



Stage 1

For safety reasons we'll mark out existing utilities (eg. gas, water etc.)



Stage 3

Resurface the excavated area as per the national reinstatement standard for roads, footways and footpaths



Stage 2

Prepare the area for cabling activities including any excavations that may be required



Stage 4

We'll tidy up the area ensuring that all spoil, signs, cones, and barriers are removed to the national standards of reinstatement

Will I have access to my drive and path during the works?

Yes, our build crews will always let you access your property during the works; just let them know when you need to be out so they can help you. If you have any problems, please call our helpline below.

Our contacts

For more information at any point during the works do not hesitate to get in touch.



0333 000 5925



expansionworks@virginmedia.co.uk

We hope you've found this useful,
The Virgin Media team



Services available in Virgin Full Fibre areas only. SUBJECT TO SURVEY, NETWORK CAPACITY AND CREDIT CHECK. This letter is to notify you of disruption due to the works. While we aim to connect all premises on your street, this will not always be possible or practical, and we cannot guarantee your home/building will be able to receive our services when the works are complete, as access will depend on factors such as physical obstacles and permission from landowners. Phone calls may be monitored. Calls to 0333 numbers cost no more than the national rate. Texts to 65043 cost 15p from a Virgin Mobile other operator costs may vary, please check. Registered office: 500 Brook Drive, Reading, RG2 6UU. Further Legal Stuff applies. Go to [virginmedia.com/legalstuff](https://www.virginmedia.com/legalstuff) for details.

Here's a little taste of what we're bringing to your area



Lightning-fast full fibre

- Meet Gig2 Full Fibre Broadband, our fastest speeds yet for the busiest of homes
- Choose to boost your upload speed so you can upload as fast as you download. Perfect for squadding up on a multiplayer battlefield, video calling in HD or uploading colossal files to the cloud



Virgin TV

All your favourite telly, at your fingertips

- Our fibre-powered Virgin TV experience brings together your favourite channels and apps, so you can seamlessly watch and stream the telly you love at home and on the go
- Grab over 90 channels in our Mega TV Dual bundle or pick and mix your entertainment every month with Stream by Virgin Media
- With everything in one place, you won't need to go anywhere else



Virgin Media's services will be available in applicable areas.



virg.in/regme



Text REG to 65043

Register today and be the first to know

Services available in Virgin Full Fibre areas only. Subject to survey, network capacity & credit check. Upload speed add-on: Available only in Virgin Full Fibre areas. Excludes Essential Broadband customers. £6 a month extra. Boosts upload speed to your Hub to same speed as your package's advertised download speed. Actual speeds may vary from time to time. 30 day's notice to cancel add-on. Stream from Virgin Media: Virgin Media broadband required (min. 50 Mbps). Not available with other Virgin Media TV services. Compatible with Hub 3 and above. Stream box requires an HDMI cable connected to TV. HD TV set and a Stream box connected with HDMI cables required for viewing HD channels. Number of inclusive HD channels depends on package. 4K compatible TV/device required to watch Ultra HD. You will not own the Stream box and remote. There is no charge for the Stream service, but a one-off Stream activation fee applies, along with charges & terms for each Stream subscription. Some Stream subscriptions require 30 days' notice to cancel. New Virgin Media broadband customers subject to 18-month contract and set up fees may apply. Stream credit: 10% saving when compared to Virgin TV 360 pricing. Credit applied to monthly bill. Credit cannot be applied to offer prices. Further terms apply, see virginmedia.com/legalstuff for more details. Virgin TV 360 and, for the time being, home phone not available in new network expansion areas. Netflix: Netflix subscription required at extra cost. Amazon Prime Video: Amazon Prime subscription required. 18+. See Amazon website for T&Cs. Inclusive Repairs: Excludes misuse/mistreatment and accidental or wilful damage. Equipment remains property of Virgin Media. All information correct February 2024 and can be subject to change. Texts to 65043 cost 15p from a Virgin Mobile - other operator costs may vary, please check.

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